

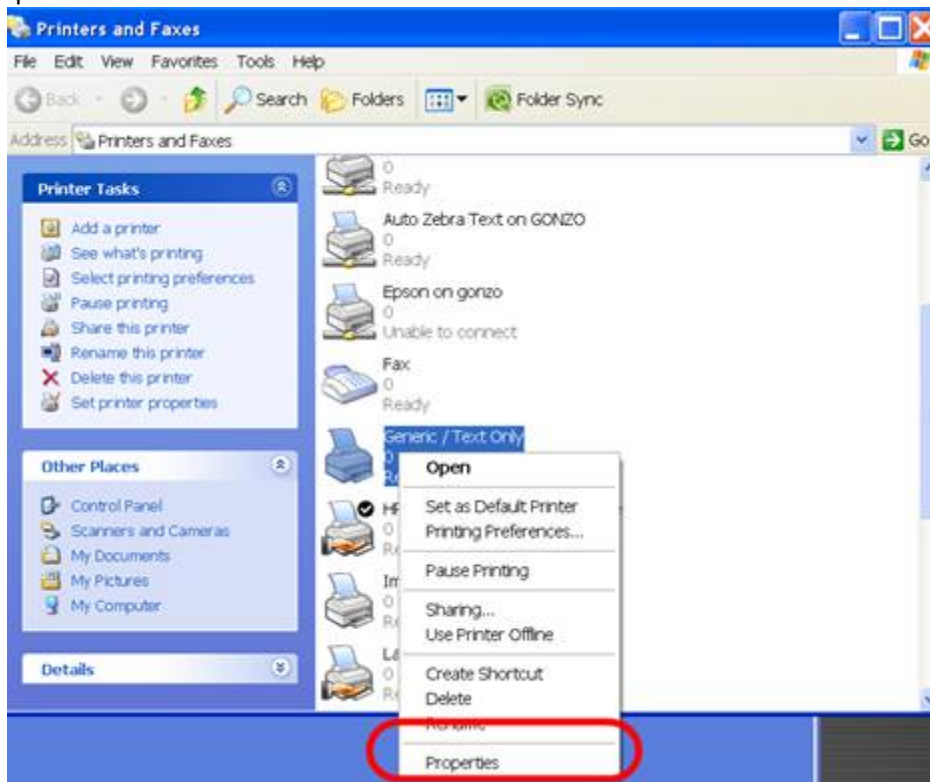
Reported Issue:

When printing the second label for a shipment the label just printed will re-print.

Solution:

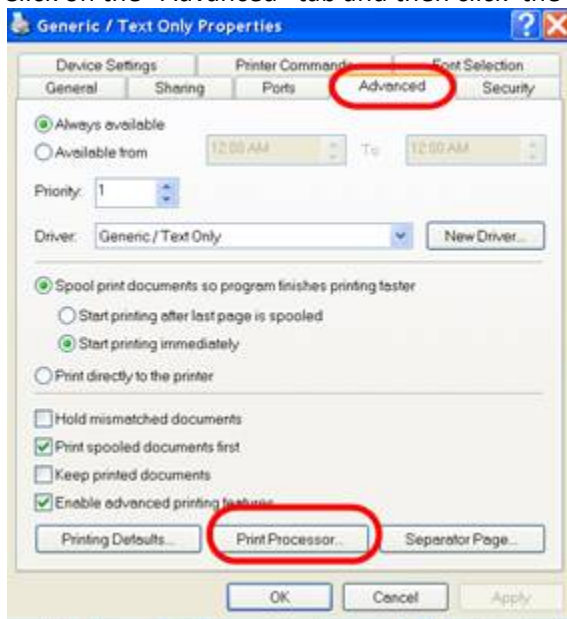
This issue is caused by a setting in the windows printer driver. To correct do the following:

- 1) Go into the properties page of the printer driver (by right clicking on the printer name in the “printers and faxes” window

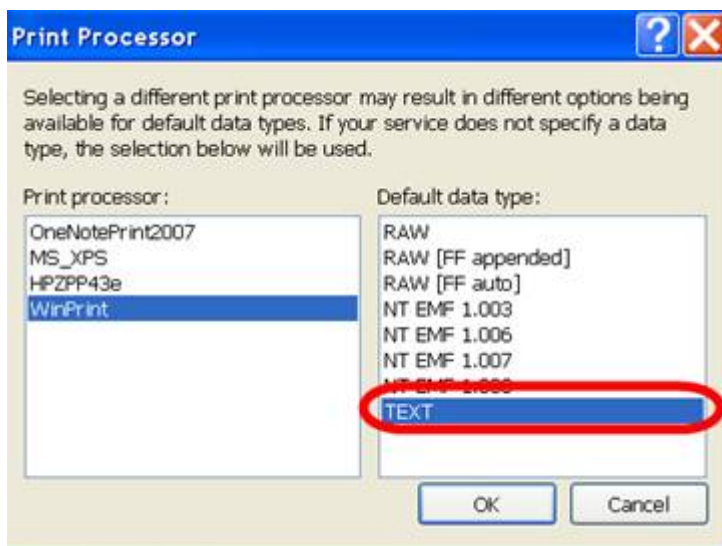


- 2) Select the Properties menu option.

- 3) Click on the “Advanced” tab and then click the “Print Processor..” button



- 4) The “Default data type” setting is “RAW”. You want to change this to “TEXT”.



- 5) Once you set this click Ok and re-try your printing.